

Short Description:

This workshop explores why and how the Centre for Newcomers developed a conceptual framework – the *Integration Model* -- and outlines the value of the framework for both program development, and communication with internal and external audiences.

Abstract:

“Policy should come from the conversation between expert opinion and public opinion.” Vaclev Havel proposed this approach, and the Centre for Newcomers followed his advice in developing a comprehensive framework for our work in settlement and integration. The Centre’s *Integration Model* is bigger than our services or strategies, but encompasses, through a *Stages of Change* model, the settlement process that our services and strategies aim to support.

The workshop outlines the model – what it includes, and why – and also the process by which we developed and the ways that we use it.